

Implementation Consultant

ALI Secretariat

Position

Description and Objectives

Position Title

Application Implementation Consultant

Business Unit

Hexagon Safety Infrastructure

Location

Indonesia

Reports To

Services Lead - ASEAN

Prepared By

Human Resources

Applicable period

March 2016 - Ongoing

BUSINESS
UNIT SUMMARY

Hexagon Safety

Infrastructure is committed to providing mission-critical and business-critical solutions to governments and service providers for safer communities, better public services and more reliable infrastructure.

PUBLIC
SAFETY AND SECURITY

This role
will focus on activities within our Public Safety Security offerings.

This team is
focused on the needs of the Public Safety and Security industry with a goal of improving emergency response and protecting the lives of nearly 500 million people around the world. Our reliable, integrated command and control solutions help transform vast amounts of data into intelligent information, enabling public safety agencies to communicate across the complete enterprise, make better, faster decisions, and distribute information wherever it is needed most.

Position Summary/Purpose

Your primary role is to define,
configure and implement Hexagon Safety Infrastructure’s applications to meet customer acceptance. Your secondary role is to provide Level 2 “as implemented” application support for designated customers and software applications.

Main Activities

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Develop, improve
and use Quality, System Build, Testing and Transition plans to meet contractual
commitments including time frame, quality and cost dimensions. Application Implementation consultants are
required to :

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Define and
deliver configuration requirements and integration design

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Configure and
implement the applications at the required level of quality

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Actively
participate in software configuration planning and management

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Actively alert
management to all design, build, testing and quality risks, assumptions and
dependencies

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Submit all
project management work in progress data on time

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Act as the Level
2 application support specialist resource and as needed Level 2 Support Manager
to deliver the contracted response times at various severity levels for mission
or business critical configured and implemented applications.

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Participate in
pre-sales activities with the Business Development Manager and Industry
Specialists as requested by the Customer Project Manager or VP Professional
Services.

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Assist in the
preparation of quotations and tender process responses such as EOI's, RFT's,
RFQ's as requested by the Business Development Manager/Project Manager.

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Be available for the 24 X
7on call support roster

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Other tasks as directed
from time to time

QUALIFICATIONS Required

Computer Science/Information
Technology/Engineering qualification or equivalent

POSITION SPECIFIC SKILLS / COMPETENCIES / EXPERIENCE

- .
Intermediate
skills: Oracle, SQL Server, Windows .NET Application implementation
- .
Proven
experience in Mobile Application development (iOS/Android)
- .
Experience
in data network Infrastructure, wide area networking.
- .
Able
to configure data bases in Oracle and/or SQL Server
- .
Proven
experience in Web enabled applications and services
- .
Strong
knowledge of the Windows environment
- .
Ability
to Obtain and hold a National Police Security Clearance
- .
Fluency
in local Indonesian and Malaysian as well as good English language a must

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Knowledge
of Hexagon Safety Infrastructure's products highly regarded

Behavioural Competencies
Required

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Excellent listening, questioning and communication
skills.

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Strong analytical, problem solving and technical skills.

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Effective time management and conflict resolution
skills

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Ability to
negotiate transition through customer testing to production and then
maintenance and SLA's

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Excellent
expectation setting acumen

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Self-motivated
and enjoys autonomy

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People orientated
with positive interpersonal skills

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Performance
driven team player

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Takes pride in
seeing others perform

.

Seeks accountability
and feedback

.

Actively
addresses problems and often innovates

.

Strong work ethic
to support on-time project delivery

Application Implementation
Consultant

Signature Date:

Employee
Name:

Services Lead
- ASEAN

Signature Date:

Employee Name: