

Service Center Manager

Oriflame Indonesia

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Indonesia is looking for competent individuals to join with us as:

Service

Center Manager

Dept/Location:

Operation/ Bandung

Roles:

Responsible

for Services and Operation at Branch

Managing

to achieve World Class Service through proper execution of the Standard Operating Procedures and Policy in relation to Customer Service (CS), Warehouse activities and Distribution

Act

as Operation Services leader at the branch: Implement analytical processes within the operation services activities

Develop

branch operation strategy according to the Vision and Goal setting of the company

Ensuring

Consultants are experienced with highest levels of service in terms of professional Customer Service and Logistics Operation

Managing

complain management and follow up on service level feedback from leaders and consultants

Qualifications:

S1/

Bachelor's Degree in Any Major

3-5

Years of Experience in Managing a Team, preferably know about Logistic Operation and Customer Service

Have

good analytical thinking and problem skills

Ability

to handle complaints and difficult situations in a patient, calm and effective way.

Good

Leadership and Managerial Skills

Good

Communication, Presentation Skills and Interpersonal Skills

Good

command in written and spoken in English

Computer

literate, Reporting Skills, Knowledge on Continuous Improvement Methodology

Please

submit your Applications letter and CV to :

Marina.Indrasari@oriflame.co.id

*Only

short – listed candidates will be invited via e-mail / phone for Test and Interview